

Focus Area 2: Secure and Interconnected Community

Herndon is a secure and interconnected community.

Goal 1

Provide safe and secure community interactions through professional, respectful, and equitable responsiveness.

Objectives

- 1.1** Expand effective collaboration between town departments to provide responsive, appropriate services.
- 1.2** Maintain progressive practices in response to mental health emergencies and compassionate interactions with residents with special needs.
- 1.3** Engage and connect with communities to create a sense of safety, security, and belonging.

Strategies

- 1.** Implement issue-specific cross-departmental teams focused on service and program delivery improvements.
- 2.** Work with the General Assembly to develop legislation that will provide more community-based mental health services to decrease the need for law enforcement intervention.
- 3.** Continue participation in Crisis Intervention Team Programs (CIT) training for sworn officers.

Success Measures

- 1.** Establishment of cross-departmental teams to aid in the organizational decision-making process.
- 2.** High levels of satisfaction with Herndon Police professionalism, as measured in biennial survey.
- 3.** Low instances of injuries occurring during interactions due to continued collaborative training to improve public safety responses and outcomes for individuals with mental health disorders (MHDs) or co-occurring mental health and substance use disorders (MHSUDs).



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Goal 2

Provide a convenient and safe interconnected multimodal network.

Objectives

- 2.1** Develop and implement policies and plans that provide parity of modes and support safe conveyance of pedestrians, cyclists, and drivers.
- 2.2** Promote public transportation options to include metro and bus service.
- 2.3** Educate and enforce local and state laws and regulations.

Strategies

- 1.** Continue developing the transportation infrastructure network for safe conveyance of pedestrians, cyclists, and other active transportation throughout the town.
- 2.** Support and/or lead public education campaigns focused on multimodal transportation safety.
- 3.** Continue intergovernmental coordination and partnerships with regional public transportation agencies, and support of state legislation that enhances pedestrian/bicycle safety.
- 4.** Develop and implement a plan to upgrade sidewalk accessibility to meet current and emerging right-of-way accessibility standards.

Success Measures

- 1.** Demonstrated progress toward completion of the bicycle network.
- 2.** Increased number of ADA compliant pedestrian walkways.
- 3.** Increased usage of Fairfax Connector bus and the Herndon Metro stops.
- 4.** Increased public understanding of public safety regulations.



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Goal 3

Actively collaborate with regional jurisdictions and state and federal agencies to leverage resources.

Objectives

- 3.1** Participate on interjurisdictional committees at all levels including elected officials, senior town management, and staff.
- 3.2** Actively seek applicable grants and funding agreements to assist the town in meeting its strategic goals.
- 3.3** Continue to build and utilize mutual agreements and build partnerships to effectively leverage regional resources and address regional concerns, as needed.

Strategies

- 1.** Continue to participate in and support the town’s elected official’s participation at state and regional transportation committees and boards.
- 2.** Seek grant funding opportunities and support private partnerships.
- 3.** Continue to participate with regional partners in discussions and planning of traffic projections and potential regional traffic improvements.

Success Measures

- 1.** Number of grant applications in program areas other than traditional Virginia Department of Transportation (VDOT) funding programs.
- 2.** Number of grant awards in support of town programs, services, infrastructure, and equipment funded through local, state, and federal sources.

