

## Message From the Chief

## Core Purpose:

To preserve the public peace and protect the rights of individuals.

## Mission Statement:

To enrich the quality of life and promote a sense of community by providing law enforcement and related services in partnership with the law abiding public.

## Vision:

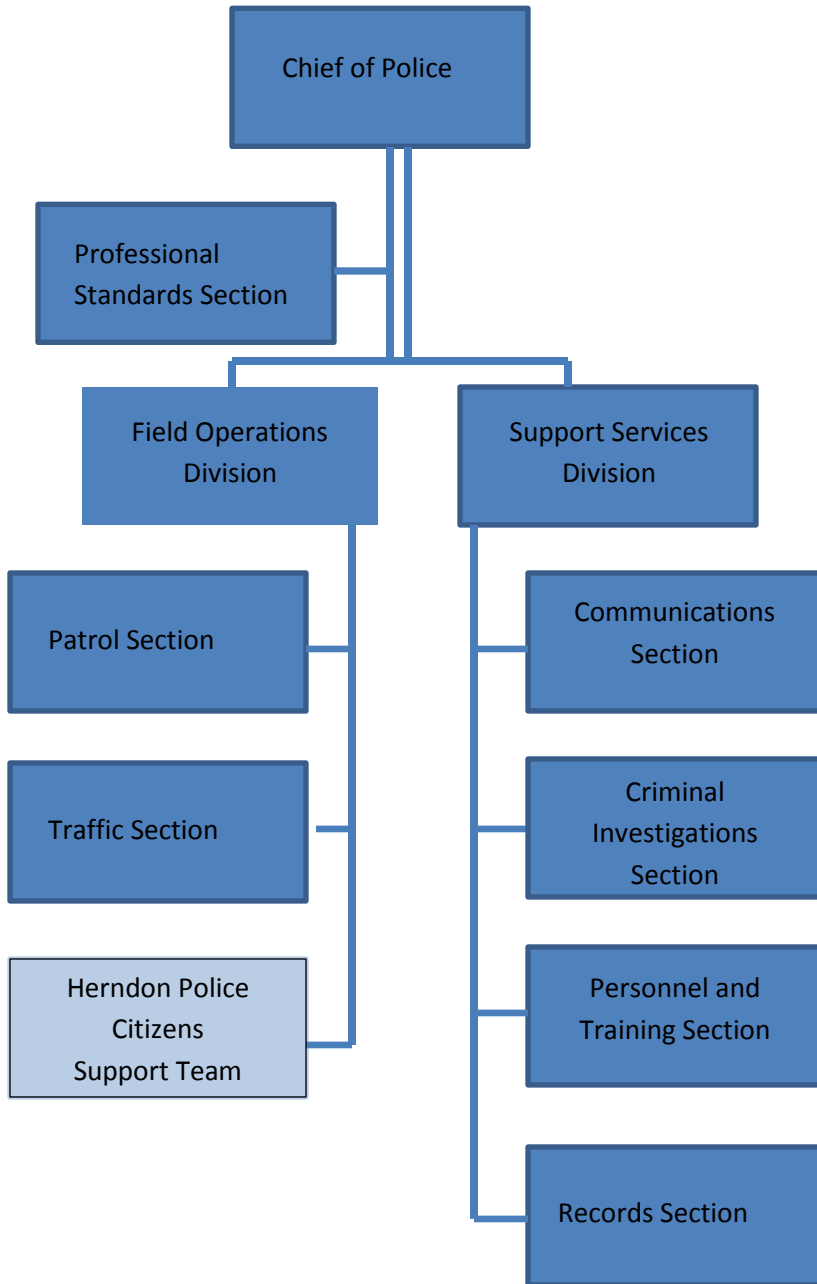
Understanding the challenges of enriching the quality of life and promoting a sense of community in a diverse society, the Herndon Police Department provides all citizens within the Town of Herndon the highest level of quality law enforcement service without regard to race, culture, religion, national origin, age, gender, or disability.

## Citizen Input:

**We value your input. If you would like to report a community issue or any action concerning the Herndon Police Department or its employees, contact us at (703) 435-6846 or visit us in person at [397 Herndon Parkway, Herndon, VA 20170](#).**

# HERNDON POLICE DEPARTMENT

## Organizational Chart



## CRIME STATISTICS

### Calls for Service – 13,207\*

\*The Communications Center actually handled a call volume of 34,173 as they document all call activities. For reporting purposes, the “Calls for Service” above excludes activities such as cancelled calls, officer self-initiated calls, location and status calls, and other routine administrative call activities in order to reflect incoming emergency or non-emergency requests for service.

| ARRESTS  | 2015 | 2016 | CHANGE | %CHANGE |
|----------|------|------|--------|---------|
| ADULT    | 683  | 761  | 78     | 11.4%   |
| JUVENILE | 42   | 33   | -9     | -21.4%  |
| TOTAL    | 725  | 794  | 69     | 9.5%    |

|             | 2015 | 2016 | CHANGE | %CHANGE |
|-------------|------|------|--------|---------|
| DUI ARRESTS | 124  | 86   | -38    | -30.6%  |

|                              | 2015 | 2016 | CHANGE | %CHANGE |
|------------------------------|------|------|--------|---------|
| REPORTABLE TRAFFIC ACCIDENTS | 707  | 753  | 46     | 6.5%    |
| ALCOHOL RELATED ACCIDENTS    | 19   | 33   | 14     | 73.7%   |

|                 | 2015 | 2016 | CHANGE | %CHANGE |
|-----------------|------|------|--------|---------|
| TRAFFIC TICKETS | 5326 | 4534 | -792   | -14.9%  |
| WARNINGS        | 106  | 70   | -36    | -34.0%  |
| PARKING TICKETS | 1261 | 1214 | -47    | -3.7%   |

## PART A CRIME STATISTICS

| CRIME TYPE         | 2015 | 2016 | CHANGE | %CHANGE   |
|--------------------|------|------|--------|-----------|
| AGGRAVATED ASSAULT | 29   | 11   | -18    | -62.1%    |
| AUTO THEFT         | 5    | 9    | 4      | 80.0%     |
| BURGLARY           | 17   | 15   | -2     | -11.8%    |
| HOMICIDE           | 0    | 0    | 0      | No Change |
| LARCENY            | 216  | 195  | -21    | -9.7%     |
| RAPE               | 6    | 2    | -4     | -66.7%    |
| ROBBERY            | 10   | 9    | -1     | -10.0%    |
| TOTAL              | 283  | 241  | -42    | -14.8%    |

## PART B CRIME STATISTICS

| CRIME TYPE              | 2015 | 2016 | CHANGE | %CHANGE           |
|-------------------------|------|------|--------|-------------------|
| ASSAULT                 | 193  | 109  | -84    | -43.5%            |
| CONTERFEITING/FORGERY   | 14   | 2    | -12    | -85.7%            |
| DESTRUCTION OF PROPERTY | 124  | 105  | -19    | -15.3%            |
| EMBEZZLEMENT            | 2    | 3    | 1      | 50.0%             |
| EXTORTION/BLACKMAIL     | 0    | 2    | 2      | Not<br>Calculable |
| FRAUD                   | 85   | 57   | -28    | -32.9%            |
| KIDNAPPING/ABDUCTION    | 6    | 2    | -4     | -66.7%            |
| PROSTITUTION            | 18   | 0    | -18    | -100.0%           |
| SEX OFFENSES            | 8    | 9    | 1      | 12.5%             |
| WEAPONS                 | 7    | 10   | 3      | 42.9%             |
| TOTAL                   | 457  | 299  | -158   | -34.6%            |

Part A and Part B offenses are reported to Virginia State on a monthly basis through the National Incident-Based Reporting System.

## NEWLY HIRED OFFICERS AND RETIREMENTS

### ➤ New Hires

- Officer Gabriel Miranda
- Officer Christopher Parker
- Officer Chris Sawyer
- K9 Officer Leon



### ➤ Retirements

- Officer Warrie Proffit
- K9 Officer Jake



## AWARDS AND ACCOMPLISHMENTS

### SILVER MEDAL OF VALOR

Senior Police Officer Mark Butler was honored by the Northern Virginia Chamber of Commerce at the 38<sup>th</sup> Annual Valor Awards on Wednesday, March 30<sup>th</sup>, 2016.

Senior Police Officer Butler responded to a 9-1-1 call from a young man threatening suicide by drowning himself. SPO Butler arrived on the scene from where the call was placed to find a subject submerged in the water. Despite having no backup with him at this location, SPO Butler immediately took off his duty vest and weapon and dived into the water where he saw the subject go under.

SPO Butler performed above and beyond expectations of a police officer and placed himself in extreme danger when he jumped into the pond to help save the life of the young man. The risk to SPO Butler was significant, especially due to the fact that he had no backup to assist him in the water had his efforts been unsuccessful, nor did officers know his exact location when he went into the pond. SPO Butler was himself in great danger of drowning, as he physically struggled to pull the subject to safety. SPO Butler's quick thinking and actions during this potentially deadly incident demonstrated bravery and courage.







## Mothers Against Drunk Driving Award

For the second year running, Herndon Police Officers Calo and Findley were recognized by Mothers Against Drunk Driving for their **outstanding efforts against drunk driving and underage drinking**. On May 6<sup>th</sup>, the 25<sup>th</sup> Annual Excellence in Community Service and Public Safety ceremony was hosted by MADD and the Fairfax Alcohol Safety Action Program.

## WRAP Award

At the Washington Regional Alcohol Program's (WRAP) 19<sup>th</sup> Annual Law Enforcement Awards of Excellence for **Impaired Driving Prevention**, Officer Calo was honored for his efforts in combating drunk driving in our community. We appreciate WRAP's partnership in the fight against impaired driving and their #SoberRide<sup>®</sup> program which offers free taxi rides during the holiday season.



## Virginia Law Enforcement Challenge Award

For the second consecutive year, the Herndon Police Department was recognized for **its outstanding efforts in traffic safety and was awarded first place** in the annual Virginia Law Enforcement Challenge. The annual competition is sponsored by the Virginia Association of Chiefs of Police and is designed to encourage and promote traffic safety and enforcement programs throughout Virginia with an emphasis on impaired driving, speeding, aggressive driving, and seat belt and passenger safety enforcement. In its award-winning submission, the department highlighted its participation in traffic safety campaigns to target speeding, impaired driving and improve seat belt usage.





## RESPONSIBLE CITIZEN AWARDS

Outstanding public safety takes community involvement, and we receive many calls from citizens each year which provide the Department and community with invaluable assistance. In 2016, five people were recognized for their outstanding assistance through the Town's Responsible Citizen Award program.



On January 8<sup>th</sup>, 2016, Mandy and Olga Aste's willingness to help a fellow citizen in distress made all the difference in the life of a missing endangered juvenile.

Mandy and Olga were driving in the area of Weihle Ave and Fairfax County Parkway when Mandy recognized the missing girl. Mandy told her mother that she knew the girl and that [she should not be in that area alone](#). Olga turned around so Mandy could make contact with the girl while Olga called the high school and the police. The girl had been reported missing by her distraught mother almost an hour earlier, after she had been notified by Herndon High School that her daughter had not arrived at school. Through investigation, it had become clear that the missing girl had not boarded her school bus, and Herndon Police had been looking for her in the area between her home and the school for close to an hour before Mandy and Olga saw her. [The girl was wet and cold but otherwise unharmed](#), and was quickly reunited with her parents.

On September 13<sup>th</sup>, three citizens were recognized by Herndon Town Council for their heroic actions on the evening of June 21<sup>st</sup>, 2016. On that evening Ricky Reynolds, Kris Savage, and Katherine Simpson, three strangers, joined together to save the life of a man none of them knew.



They came upon an unconscious man lying face down on the sidewalk in the 200 Block of Herndon Parkway. The trio attempted to rouse the unconscious man. When their efforts failed, they quickly called 911, and followed the prompts of the emergency call taker for performing Cardiac Pulmonary Resuscitation (CPR). It was later determined that the prompt actions of the three aided in the survival of the man they stopped to help. Without their quick thinking and desire to help a fellow citizen in distress, the man they stopped to help [may certainly have died](#). The trio clearly showed great commitment to their fellow citizens and were truly worthy of their responsible citizen awards.

## CALEA Reaccreditation

In 2016, the Herndon Police Department received its [ninth meritorious award](#) of reaccreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA). This award reflects [thirty years of accredited status](#) under a formal program. By pursuing accreditation Herndon Police Department continues to demonstrate to the citizens and community of Herndon that we are dedicated to providing professional law enforcement services and are able to comprehensively comply with uniform principles of policing.



## Certified Crime Prevention Community Reaccreditation

In April of this year, the Department underwent its three year reaccreditation process with the Virginia Department of Criminal Justice Services as a [Certified Crime Prevention Community](#). The goal of the program is to publicly recognize and certify localities that have implemented a defined set of community safety strategies as part of a comprehensive community safety/crime prevention effort. To obtain certification, a locality must meet twelve core community safety elements/strategies augmented by a minimum of seven approved optional elements. We are proud to be [one of only twelve communities in Virginia](#) to meet the requirements of this certification.



## OPERATIONS DIVISION

### PATROL

Patrol is the most visible of the Department's sections, as its officers are responsible for responding to calls for service 24 hours a day, 365 days a year, no matter the weather. Officers in this division provide proactive patrols, respond to complaints from citizens, and investigate routine traffic accidents. There are currently 33 officers



assigned to Patrol across 6 patrol squads. These officers may be called upon to respond to anything ranging from a major crime to a request from a concerned family member to check on the welfare of a loved one. A number of these officers have collateral duties such as instructor, crime scene technician, high-tech crime technician, child safety seat installers, and honor guard. In 2016, officers wrote reports for 753 accidents, were dispatched to 599 alarm calls,

checked 61 child safety seats, and wrote 1,214 parking tickets. Promoting a sense of community is part of our mission so, whenever possible, our officers like to get out and interact with the community we serve whether it's handing

out "tickets" for free Slurpees to kids caught doing the right thing, or hanging out with some Star Wars characters listening to music.



### TRAFFIC

There are three officers assigned to the traffic section. While this section is perhaps best known for their traffic enforcement efforts, and escort duties, these officers are also all qualified in advanced crash reconstruction techniques and commercial vehicle inspections. Traffic enforcement is based on traffic data analysis with criteria used to determine extra enforcement including, patterns of similar causes or sudden increases in the severity or number of collisions, violations at a specific location, or citizen concerns. During 2016, to help





combat drunk driving, the Department conducted **94 saturation patrols**, and made **86 arrests for driving under the influence**.



Traffic Officers completed **33 commercial vehicle inspections**, performed selective enforcement at more than **20 locations**, undertook **accident reconstruction** for **one fatality accident**, and **wrote 1,191 traffic tickets**, **26%** of the total written by the Department. In addition to

all of these very necessary duties, the traffic section also took the lead in providing traffic control for



major events within the Town, including the Herndon Festival, the Homecoming Parade, and many 5K and 10K races which took place throughout the year. They also spent many hours

**working with the students at our 2016 Youth Academy** and, as is tradition, they joined forces with other traffic officers from surrounding jurisdictions to accompanied Santa as he made his rounds of many of the local elementary schools.

### K9

The Department currently has three canine (K9) teams. We have two patrol K9s who are trained in tracking and narcotics detection, and one explosives detection K9. Our two patrol K9s are both pure bred German shepherds, and our explosives K9 is an English springer spaniel. 2016 saw the retirement of our much beloved Jake, who now lives a quieter life with his former handler. So, after an intensive period of training, in late December Officer Ashman and our latest K9, Leon, graduated from the Fairfax County K9 School and began their patrol duties.



## SUPPORT SERVICES DIVISION

### CRIMINAL INVESTIGATIVE SERVICES

Led by a sergeant, this section is staffed by three criminal detectives and three special assignment detectives. These detective investigate cases of a more serious criminal nature, and will also handle missing person and missing juvenile cases. While patrol officers are often the first ones on the scene of a crime, it is the detectives from this section who are tasked with the longer term investigation of our more complex criminal cases. The special assignment detectives work in conjunction with task forces, where multiple agencies combine their resources to fight crime that affects us all. We currently detectives assigned to the Northern Virginia Gang Task Force, Fairfax County Police Vice/Narcotics Unit, and the Internet Crimes Against Children Task Force. During 2016, **227 new cases** were assigned to the detectives in this section, and **164 cases were closed**. The following are just an example of the type of work our detectives perform on a daily basis.

Kidnapping/Abduction - On June 5th, 2016, the Herndon Police Department received a call from a mother concerned for her 13 year-old daughter who had reportedly been visiting with a 19 year-old male acquaintance. An individual at the location where the 19 year-old had been staying stated that the suspect had taken the juvenile to Indiana. Upon investigation it was discovered that the 19 year-old suspect had previously lived in the Town of Herndon, and when he moved to Indiana he had continued to communicate with the juvenile via social media accounts. When he returned to Herndon visit relatives, the juvenile had spent time in his company, and on the morning of June 5th had purportedly gone to say goodbye to him prior to his return to Indiana. A possible cellphone number was obtained for another relative who was believed to be traveling with the 19 year-old and the juvenile, and an emergency cell ping was initiated. The first ping result showed a location along the western border of Pennsylvania along Interstate 70 (which leads to Indiana). Additional investigative efforts, including extensive cellphone forensics, lead to the area of Poseyville, Indiana, and a request was made to Poseyville Sheriff's Office to check an area for the suspect vehicle. An unidentified caller then contacted the juvenile's mother stating that the juvenile was unharmed and would be returned to Herndon by June 6th, 2016. At 2000 on June 6th, 2016, the juvenile was reported as having returned safely to her residence.

Residential Burglary Series - On February 1st, 2016, the Herndon Police Department responded to a report of a past occurred residential burglary in the 1100-block of Cypress Tree Place. After the residence had been cleared by K-9, it was determined that over \$10,000 of property and currency had been taken. The first responding officer observed fingerprints on the sliding glass door and the rear window of the basement. The Crime Scene technician processed the residence and several latent prints were lifted and samples of trace evidence collected. On March 10<sup>th</sup>, 2016, Herndon Police Department responded to a report of a past occurred residential burglary

in the 1000-block of Jeff Ryan Drive. Entry had been forced through a bottom floor bedroom window. Crime Scene technicians processed the residence and several latent prints were lifted and samples of trace evidence collected. Property valued at approximately \$10,000 was taken.

During the following weeks, the assigned case detective developed a viable suspect whom he made numerous attempts to speak to. As the weeks progressed probable cause was established to obtain a search warrant for the suspect's residence. On May 31<sup>st</sup>, 2016, the search warrant was executed and several items were seized. Among the electronic equipment were items that returned as being stolen from the Town of Herndon and Prince George's County (MD), with a third later being identified as having been stolen from a residence in Falls Church. A Forensic examination of these devices was conducted. It was discovered that the suspect had used one of the electronic devices to access his social media account. Warrants were obtained for the two Herndon cases, and Herndon Police Department worked to assist both Fairfax County Police Department and Prince George's County (MD) with their cases too.

Drugs/Narcotic Violations - Following a heroin investigation initiated by the Herndon Police Department detective assigned to drug enforcement, on July 19<sup>th</sup>, 2016, undercover agents from Fairfax County Police Department assisted with a controlled purchase of heroin. The investigation concluded with the narcotics unit conducting a buy/bust and search warrant in the 300-Block of Reneau Way. The suspect in the investigation was taken into custody and charged with four counts of distribution of heroin.

Destruction of Property/Graffiti Series - During September and October of 2016 there were multiple Graffiti cases which were linked as being part of a series. In addition to the cases within the Town of Herndon, Fairfax County Police Department also had cases which were believed to be part of the same series. Through the use of electronic forensics, Herndon Police Department, developed a viable suspect. This suspect was then positively linked with other viable suspects. Working in conjunction with the Northern Virginia Gang Task Force, further investigation, including the execution of search warrants, resulted in the detention of four juveniles who were all charged in connection with this series of destruction of property and gang participation.

## CRIME PREVENTION

Our crime prevention office has once again had an extremely busy year providing security strategies to both individual residents and the business community, meeting with local Home Owner's Associations, Neighborhood Watch groups, along with coordinating our annual National Night Out, our week long Youth Academy, and our Citizen's Police Academy. All of these programs and activities have one common thread, they are all designed to help prevent crime through educating and empowering our citizens.



During 2016 officers attended [44 crime prevention meetings](#) where they met with residents to discuss concerns, and presented crime prevention tips and other information useful to the community. This ranged from [tips on home security](#) to presentations from our Internet Crimes Against Children Detective explaining what parents can do in this digital age to [protect their children](#).



This year's Youth Academy ran from June 27<sup>th</sup> through July 1<sup>st</sup> and provided [youth](#) aged 14 – 17 with the opportunity to learn more about the Department and what we do. It was a week packed with new experiences, lots of hands on learning, and a chance to find out about the many different



things our officers and civilians do every day to help insure Herndon is a safe place to live.



In August we enjoyed our annual National Night Out<sup>®</sup> on Tuesday, August 2<sup>nd</sup>. The first Tuesday of August is designated countrywide as a night where communities come together to show that they stand together with their



police departments in the fight against crime. Many of our communities signed up to host an event, and we had two separate motorcades traveling through town visiting locations where the officers had the opportunity to spend time talking with citizens, sharing a bite to eat, and in some cases joining in a fun game of two. While this event has a fun side, it has a serious purpose. It puts would be criminals on notice that communities won't tolerate their presence, and that they will work with their police department to help stop crime, and keep our neighborhoods safe for everyone.



This year we hosted our 20<sup>th</sup> Citizen's Police Academy. This ten week long experience is designed



to promote a greater sense of unity between citizens and police officers, and to encourage citizen involvement in our community. Each week offers attendees the opportunity to learn about the many different aspects of our officers duties. They enjoyed hearing from our crime scene technicians, investigators, traffic officers, computer crimes investigator, and of course Chief Maggie DeBoard who was present to both welcome attendees on the first week,

and on the final night to present certificates and participate in the graduation festivities.

One of the many programs we participate in to help keep Herndon a safer community to live in

is the Drug Take Back Program. In 2016, we again partnered with the Drug Enforcement Agency to host a take back location at the Department's headquarters located at 397 Herndon Parkway. Between the two Take Back days on April 30<sup>th</sup>, and October 22<sup>nd</sup>, [Herndon Police collected a total of more than 334lbs of drugs](#). These drugs were

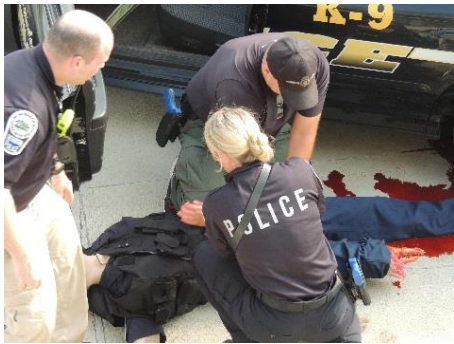


cleaned out of medicine cabinets across the Town of Herndon and turned in for safe and secure destruction by the Drug Enforcement Agency.

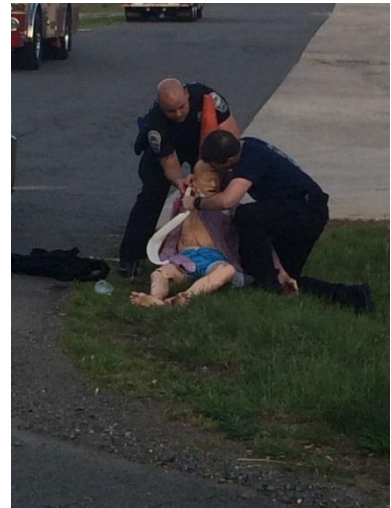
### PERSONNEL AND TRAINING

Our personnel and training section is staffed full-time by one sergeant, and one corporal. 2016 was another busy year for this Section as they in-processed five new members to our Department. Hiring a police officer, or civilian employee, takes an enormous amount of effort with many hours of testing, interviewing, and background checks involved before a new member can be welcomed into our Department. In addition to hiring the best people we can, the Department is fully committed to not only meeting all the Department of Criminal Justice's requirements for annual officer training, but in many cases exceeding those requirements.

One of our largest training events this year brought to fruition a plan which had taken many months to develop. With the assistance of members from Fairfax County Fire Department, Herndon Police Department worked with a local vendor to build individual trauma kits for every officer to carry with them. Once these kits were built and purchased, our public safety partners at Fairfax County Fire Department provided



hands on training for our entire department in the proper use of the issued equipment. This training included both classroom hours, and scenario based sessions where officers were called upon to use the skills they had been taught. The training took place at the Fairfax County Fire Department’s Training Facility using their extremely lifelike dummies, and provided officers with the opportunity to really test their new skills in the most realistic setting possible. With this training our officers are now better

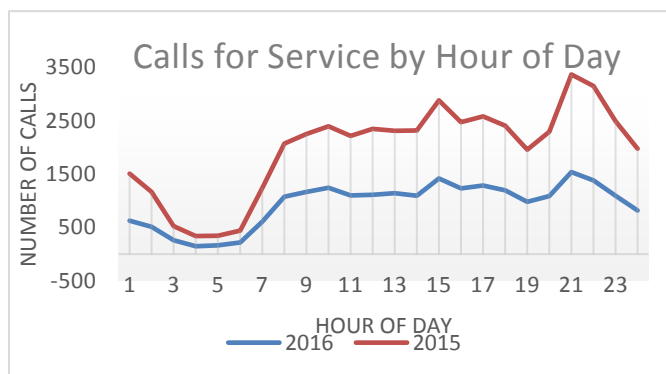


prepared than ever with the [equipment and skills needed to render a high level of immediate life-saving first aid.](#)

## COMMUNICATIONS

Our Communications Section is staffed 24 hours a day, 365 days a year, with coverage provided by a Communications Manager and our nine full-time Communications Technicians. These ladies and gentlemen are the first contact many of our citizens have with the Department when they are experiencing an issue where they require the assistance of a police officer. When our communications technicians answer our 9-1-1 lines the first question they are going to ask is “where is your emergency”. It is vital that we know where you are so that we can send assistance.

Depending on the situation, a communications technician will often times remain on the telephone with a caller until an officer arrives. During this time the technician will continue to ask questions, so officers have as much information as possible by the time they arrive. Answering our technicians’ questions will not slow down our officers’



response, but it will help our officers respond in the most appropriate way possible to the

situation you are calling about. During 2016, our technicians answered [almost 25,000 telephone calls](#), and [monitored 34,173 incidents in our Computer Aided Dispatch system](#). While call volume dropped between 2015 and 2016, the busiest hour of day for incident entry is still 9 pm, with over 1500 incidents being created during this hour in 2016.

## RECORDS

The Records Section operates during normal business hours and has a staff of three. The manager and one of the records technicians are cross trained to help cover in the Communication Center, and our second records technician is in the process of receiving this cross training. If you come to our headquarters to pick up an accident report, it will most likely be one of these individuals who assist you. In addition to assisting member of the public with requests at the counter, the Records Section staff also enter all of our officers' arrest paperwork, all parking tickets, hand written summonses, and keep all of our paperwork neatly filed and organized. During 2016 alone, they entered [1,214 parking tickets](#), and [794 arrests](#).

## EMERGENCY MANAGEMENT

The Chief of Police is designated as the Town's Emergency Manager. As such the responsibilities of emergency management fall within the Department's remit. In 2016 the [Emergency Operations Center \(EOC\) was activated on four separate occasions](#). We had two planned activations, for the Festival and the Elections, and two unplanned, weather related activations. This year, through our mutual aid agreements, we were able to secure a skytower for use during the Festival. The birds-eye view provided was of great benefit to our Incident Commander, and also provided HPD with front row seats to the firework display. During 2016 along with Fairfax County, and other jurisdictions in Northern Virginia, we updated the Town's Hazard Mitigation Plan, as part of the [Northern Virginia Hazard Mitigation Plan](#). Additionally town wide training was held on both the Incident Command System and Web-EOC, and our Deputy Emergency Manager participated in a Complex Coordinated Attack Exercise at Dulles airport. Our number one goal with Emergency Management is to mitigate the possibility of disasters, which is why we will activate our EOC ahead of a major event.



## HERNDON CITIZENS' SUPPORT TEAM

November of 2016 was a very big month for our Citizens' Support Team as they celebrated their 40<sup>th</sup> anniversary! These ladies and gentlemen are probably best known for the outstanding support they provide during both the Herndon Festival and the 4<sup>th</sup> of July Fireworks. They can be found assisting with traffic control, at pedestrian crossings, or assisting at other locations around the Festival. But, the truth is, while this is the most public face of our Support Team, and a very important part of what they do, it is just one tiny part of their mission to support the Herndon Police Department. During 2016 alone they provided [Fingerprinting services](#) to an astonishing [593 individuals](#). They assisted with [10 special assignments](#), [2 Accident Scenes](#), a [Fire Service Call](#), [4 major traffic incidents](#), and [2 other incidents](#), altogether spending [27:06 hours covering posts](#) which would otherwise have required one of our officers to be present. All of this was in addition to their regular hours they spend patrolling the Town keeping an eye out for suspicious activity. Their ability to hold posts at traffic accidents, incidents, fire calls, and the like is of incalculable assistance to the Department at times when we are dealing with major incidents. We are extremely lucky to have these dedicated men and women as part of our team.

