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# HERNDON POLICE DEPARTMENT 2017 ANNUAL REPORT

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Herndon Police Department

397 Herndon Parkway  
Herndon, VA 20171  
(703) 435-6846

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# MESSAGE FROM THE CHIEF

On behalf of the Herndon Police Department, I am pleased to present the 2017 Annual Report highlighting the department's accomplishments, specialized activities, and statistical crime data. We hope you find the report useful.

The Herndon Police Department is committed to providing quality law enforcement services to the Town of Herndon and recognizes the importance of involving citizens in its efforts to prevent and report crime in order to provide the most effective response. Our goal is to promptly respond to calls, investigate all incidents and enforce the law. However, public safety is a shared responsibility and through active community partnerships we can initiate problem solving strategies to address crime and other neighborhood issues that affect everyday life.

The Herndon Police Department is staffed by highly trained officers and civilians who are committed to integrity and professionalism, meeting stringent training requirements and professional standards. We demonstrate these values by maintaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

We consider it an honor to serve the Herndon community and will continue to work diligently to ensure the safety of our citizens and promote a police/community relationship built on trust, transparency, and mutual respect.

Please visit us online for current information and ongoing activities of the department.

- Website: [www.herndon-va.gov/public-safety](http://www.herndon-va.gov/public-safety)
- Facebook: [HerndonPoliceDepartment](https://www.facebook.com/HerndonPoliceDepartment)
- Instagram: [@HerndonPolice](https://www.instagram.com/HerndonPolice)
- Twitter: [@HerndonPolice](https://twitter.com/HerndonPolice)

*Maggie*

**Colonel Maggie A. DeBoard**  
**Chief of Police**



## Core Purpose:

To preserve the public peace and protect the rights of individuals.

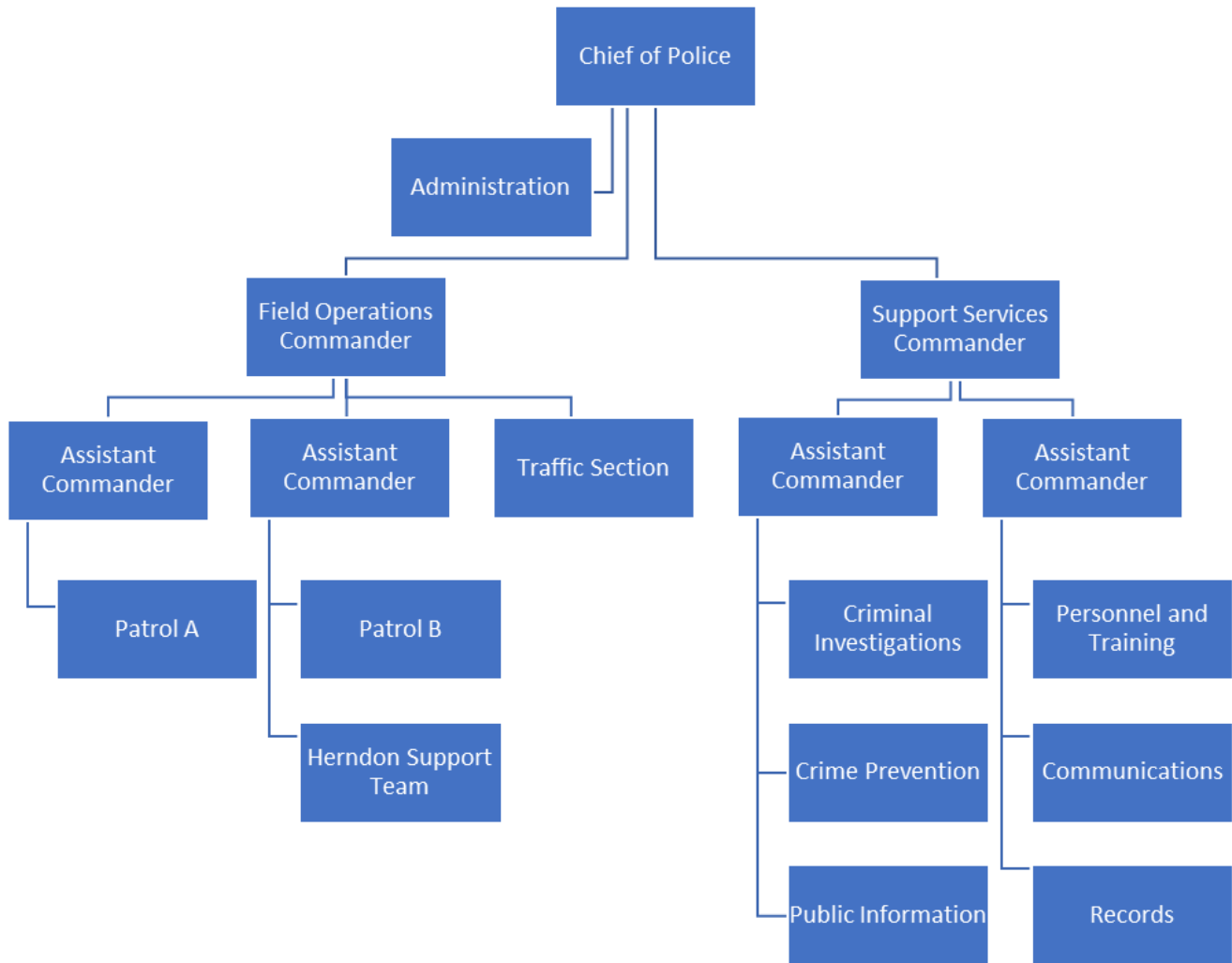
## Mission Statement:

To enrich the quality of life and promote a sense of community by providing law enforcement and related services in partnership with the law abiding public.

## Vision:

Understanding the challenges of enriching the quality of life and promoting a sense of community in a diverse society, the Herndon Police Department provides all residents within the Town of Herndon the highest level of quality law enforcement service without regard to race, culture, religion, national origin, age, gender, disability, or sexual orientation.

# HPD ORGANIZATIONAL CHART



# HPD COMMAND STAFF



Colonel Maggie DeBoard, Chief of Police



Support Services Division  
Captain Brad Anzengruber



Field Operations Division  
Captain Ron Thunman



Support Services Division  
Lieutenant Mike Berg  
Criminal Investigations Commander



Field Operations Division  
Lieutenant Si Ahmad  
Patrol A-Side Commander



Support Services Division  
Lieutenant Steve Thompson  
Communications and Records  
Commander



Field Operations Division  
Lieutenant Jim Moore  
Patrol B-Side Commander



# PROMOTIONS



Left to Right: Chief Maggie DeBoard, Corporal Lange, Corporal Findley, Corporal Narvaez, Sergeant Brown, Captain Brad Anzengruber, Captain Ron Thunman

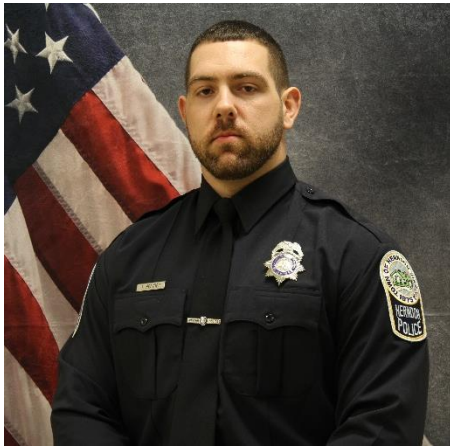
Sergeant Steve Brown

Corporal Chad Findley

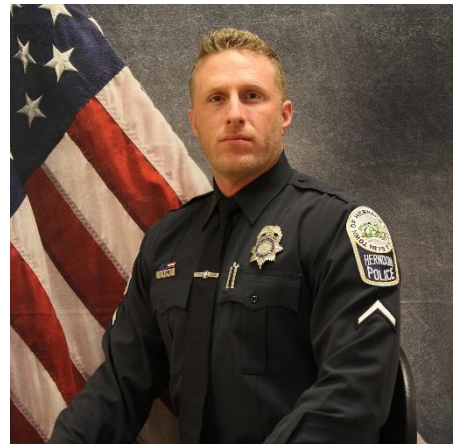
Corporal Jeffrey Lange

Corporal Izzy Narvaez

# NEW EMPLOYEES



Officer Jonathan Heavner



Officer Steven Mather



Officer Richard Musgrove



Officer Jeffrey Rima



Shristhi Dudley  
Communications Manager



Lisa Herndon  
Public Information Specialist



Chuck Foster  
Parking Enforcement



# WHAT'S NEW

## Body Worn Cameras

In August, HPD deployed Body Worn Cameras department-wide. Activated for all calls, the cameras serve as a means of transparency for the Department and provide a digital recording of evidence for officers to use in court.



## Medication Disposal Box

In June, HPD, in cooperation with CVS Pharmacy, began providing a safe receptacle for the public to dispose of unwanted medication. The box is located in the parking lot at HPD headquarters and is accessible 24 hours a day.

\*For safety reasons we cannot accept needles or liquids.

## Narcan

Narcan can save the life of someone who is experiencing a life-threatening opioid overdose. HPD officers began carrying the medication in April 2017.





## Youth Resource Officer

The start of the 2017-2018 school year brought SPO Mike Murn into the newly established position of Youth Resource Officer for schools in the Town of Herndon. He splits his time between Herndon Middle School and Herndon High School and provides additional support to elementary schools that serve the residents of the Town of Herndon.

## Parking Enforcement

In response to feedback from Herndon residents, HPD added a civilian parking enforcement officer to HPD. Chuck Foster was hired in October and handles parking violations and abandoned vehicles within the Town of Herndon. He works under the direction of the Traffic Section supervisor.



## Bullet and Stab Protective Vests for K9s

HPD's K9s have all been outfitted in ballistic vests from the non-profit organization, *Vested Interest in K9s*. Operated solely on donations, the vests are provided to K9s around the country in the name of, or in honor of, a fallen police dog. K9 Leon (left), who is partnered with PFC Ashman, received a donated vest in 2017.

## Public Information

In 2017, HPD restructured the position of Public Information Specialist to have a greater emphasis on social media, community engagement, and outreach. As a result, we have a greater dialog with town residents regarding community concerns, are able to quickly distribute need-to-know information for incidents and events, and can share stories of department successes and department news.



## Breathalyzer Machine

To enhance DWI enforcement, HPD received a breathalyzer machine from the Virginia Department of Forensic Science in October 2017. The availability of this machine helps to decrease the amount of time officers spend processing impaired drivers and enables the officers to get back in service more quickly. The machine is available to both Herndon officers and officers from surrounding jurisdictions.

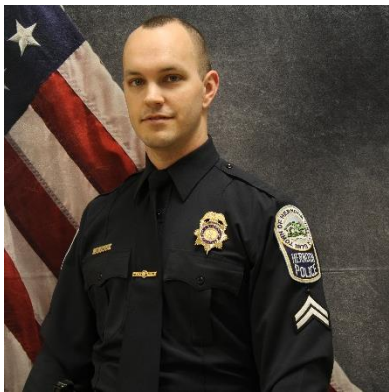




# RECOGNITION AND AWARDS

## Certificate of Valor

Corporal Damien Austin and SPO Ron Eicke received a *Certificate of Valor* from the Fairfax County Chamber of Commerce. Cpl. Austin and SPO Eicke responded to a welfare check and were able to rescue a man who was attempting suicide.



## Life Saving Award

Corporal Chad Findley received a *Life Saving Award* from the Fairfax County Chamber of Commerce. Cpl. Findley administered life-saving emergency aid to a victim who was suffering from a stab wound to the throat.

## Life Saving Award

PFC Davin Royal received a *Life Saving Award* from the Fairfax County Chamber of Commerce. PFC Royal performed CPR and saved the life of an unresponsive man who was suffering a heroin overdose.





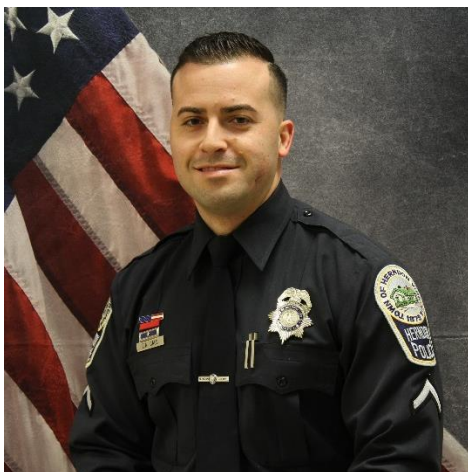


## National Explosive Detection Competition

In April 2017, SPO Adil Aftab and explosives ordinance detection (EOD) K9 Jude competed in the USPCA's National Explosives Detection Competition in Raleigh, NC. K9 Jude finished 4<sup>th</sup> overall. Additionally, K9 Jude scored 100% on Package Searches, the only K9 in the category to achieve a perfect score.

## Public Service Award

In May 2017, Detective Mike Croson received a *Public Service Award* from the U.S. Attorney's Office for his exemplary work on a child exploitation case.



## Mothers Against Drunk Driving Award Washington Regional Alcohol Program Award

PFC Eliezer Calo has been recognized by two different agencies for his outstanding efforts to combat drunk driving. In September 2017, Mothers Against Drunk Driving (MADD) recognized PFC Calo for his achievements. And in December 2017, PFC Calo was recognized by Washington Regional Alcohol Program (WRAP) for being HPD's top DWI enforcer.

## Virginia Forensic Science Academy

SPO Ron Eicke graduated from the Virginia Forensic Science Academy in April 2017. This coveted state-certification assists SPO Eicke in his role as Crime Scene Technician as he collects and preserves evidence from crime scenes.



## George Mason Distinguished Alumni Award

In October 2017, Chief Maggie DeBoard was recognized by George Mason University's College of Humanities and Social Sciences- Department of Criminology, Law, and

Society for her professional accomplishments spanning her 31-year career in law enforcement and her work as President for the non-profit organization Police Unity Tour – Chapter IV.

## Virginia Law Enforcement Challenge Award

For the third consecutive year, HPD was recognized for its outstanding efforts in traffic safety, education, and enforcement and was awarded 1<sup>st</sup> Place in the annual Virginia Law Enforcement Challenge.





## Town of Herndon Team Excellence Award

Brian Cummings, Network Security Engineer, Arlene Garcia, Accreditation Manager, and Lieutenant Steve Thompson were presented the Team Excellence Award from the Town of Herndon in December 2017. They were recognized for researching, designing, and implementing HPD's body worn camera program.



## Distinguished Service Award

Each year the Town of Herndon honors three distinguished volunteers. In April 2017, long-time Herndon Police Citizens Support Team (HPCST) member, Guy Masters, was one of the honorees. In of his 40+ years on the HPCST, Masters has served as president or

vice president for 29 years. He has generously given his time to assist in many ways in the Town of Herndon, including working the Herndon Festival, Herndon High School Homecoming festivities, traffic control, and assisting officers with other duties as needed.



# STATISTICS

Calls for Service – 12,361\*

\*This number reflects incoming emergency and non-emergency requests for service.

It excludes activities such as officer self-initiated calls, location and status calls, cancelled calls, and other routine administrative call activities. The Communications Center total call volume for 2017 was 31,857.

ARRESTS	2016	2017	CHANGE	%CHANGE
ADULT	761	837	76	10%
JUVENILE	33	39	6	18.2%
TOTAL	794	876	82	10.3%

	2016	2017	CHANGE	%CHANGE
DUI ARRESTS	86	94	8	9.3%

	2016	2017	CHANGE	%CHANGE
TRAFFIC TICKETS	4,534	5,895	1,361	30%
WARNINGS	70	124	54	77.1%
PARKING TICKETS	1,214	1,476	262	21.6%



## PART 1 CRIME STATISTICS

CRIME TYPE	2016	2017	CHANGE	%CHANGE
AGGRAVATED ASSAULT	24	21	-3	-12.5%
AUTO THEFT	11	8	-3	-27.3%
BURGLARY	34	10	-24	-70.6%
HOMICIDE	0	0	0	No Change
LARCENY	338	256	-82	-24.3%
RAPE	6	4	-2	-33.3%
ROBBERY	15	12	-3	-20%
TOTAL	428	311	-119	-27.3%

## PART 2 CRIME STATISTICS

CRIME TYPE	2016	2017	CHANGE	%CHANGE
ASSAULT	211	200	-10	-5.2%
CONTERFEITING/FORGERY	3	9	6	200%
DESTRUCTION OF PROPERTY	184	132	-52	-28.3%
DRUGS/NARCOTICS	160	168	8	5%
EMBEZZLEMENT	4	3	-1	-25%
EXTORTION/BLACKMAIL	2	4	2	100%
FRAUD	105	93	-12	-11.4%
KIDNAPPING/ABDUCTION	5	0	-5	-100%
PROSTITUTION	0	0	0	No Change
SEX OFFENSES	14	6	-8	-57.1%
WEAPONS	14	9	-5	-35.7%
TOTAL	542	456	-85	-15.9%

Part 1 and Part 2 offenses are reported to Virginia State monthly through the National Incident-Based Reporting System.

# TRAFFIC ACCIDENTS

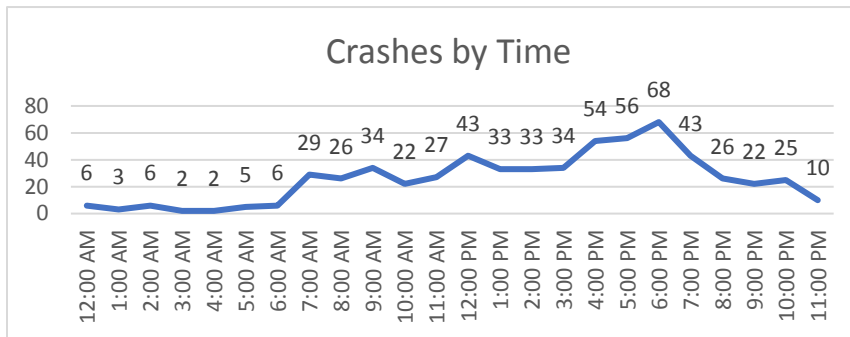
	2016	2017	CHANGE	%CHANGE
REPORTABLE TRAFFIC ACCIDENTS	753	619	-134	-17.8%*
ALCOHOL RELATED ACCIDENTS	33	20	-13	-39.3%*

\*The significant decrease in traffic accidents is attributable to a change in our Reportable Accident Policy, which now follows Virginia State Police reporting guidelines.

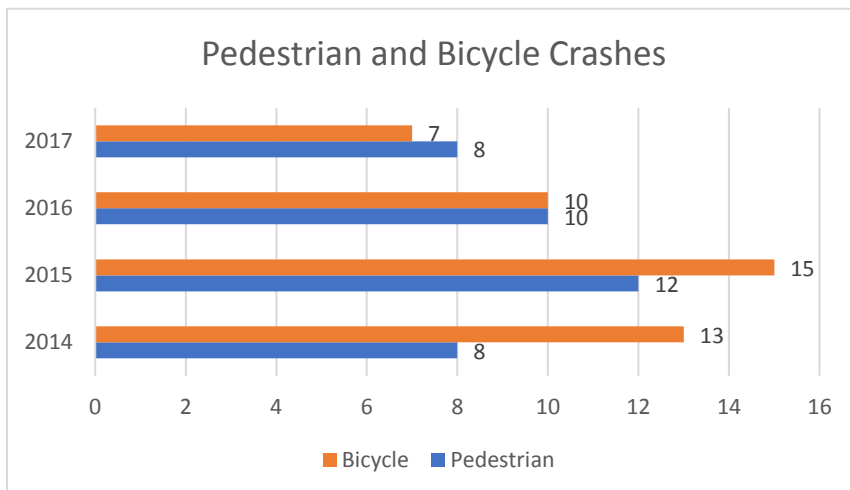
“Failure to maintain proper control” was the predominant violation in accidents and accounted for 16% (102) of all accidents. “Failure to yield the right of way” was the second-most commonly cited violation and accounted for 15% (95) of all accident.

The top five locations for accidents in 2017.

LOCATION	NUMBER OF ACCIDENTS
ELDEN ST/HERNDON PW (S)	39
HERNDON PW/SPRING ST	24
ELDEN ST/STERLING RD	23
ALABAMA DR/ELDEN ST	20
HERNDON PW/STERLING RD	17



The highest number of accidents occurred between 4:00 PM and 6:00 PM, which correlates to increased traffic in the Town during the evening rush hour.



Pedestrian and bicycle accidents decreased for the second consecutive year. There were 3 fewer accidents involving bicycles and 2 fewer involving pedestrians.

# PATROL

The most visible members of the Department are our patrol officers. These officers are responsible for responding to calls for service 24 hours a day, 365 days a year.

In 2017, Patrol officers:

- Responded to 738 alarm calls
- Wrote 1,476 parking tickets
- Checked 95 child safety seats



6/12/17: Corporal Fraser shows off his cruiser at the Autism Awareness Fair



7/26/17: HPD officers stopped to get some refreshing lemonade on a hot summer day.



5/19/17: HPD bike patrol officers chat with Town Manager, Bill Ashton, on Bike to Work Day

In 2017, the Patrol Section and Traffic Section worked cooperatively to accomplish the following:

COMBATING DRIVING UNDER THE INFLUENCE	2017
DUI Saturation Patrols	94
DUI Arrests	89

PROMOTING SAFER ROADS	2017
Commercial Vehicle Inspections	33
Selective Traffic Enforcement Locations	80
Accident Reports Written	619

# TRAFFIC

There are three officers and one civilian assigned to the traffic section. Their duties include:

- Traffic Enforcement
- Escort/Traffic Control
- Advanced Crash Reconstruction
- Commercial Vehicle Enforcement
- Parking/Abandoned Vehicle Enforcement



In response to public feedback, Chuck Foster joined HPD in 2017 as Parking Enforcement officer to handle parking violations and issues with abandoned vehicles.



Traffic Section motor officers led the 2017 Herndon High School Homecoming Parade.

The Traffic Section serves as The Department's voice on the Town's *Traffic Engineering Improvement Committee* (TEIC) and the *Pedestrian Bicyclist Advisory Committee* (PBAC). TEIC evaluates specific traffic management concerns in the town while PBAC evaluates transportation improvement projects and assists staff with the development of bicycle and pedestrian plans, policies, and standards.



Motor officers Stapleton, Galpin, and Eicke led "Santa's Ride" into Hutchison Elementary School.

The volume of traffic continues to grow in the Town as it serves as a "cut through" for commuters due to its location to major access roads. The Traffic Section will continue to employ traffic enforcement and traffic calming measures in identified problem areas.



# K9s

The Department currently has three canine (K9) teams:

- Two patrol K9s trained in tracking and narcotics detection (K9 Diesel and K9 Leon)
- One explosives ordinance detection (EOD) K9 (K9 Jude)



K9 Jude and his partner, SPO Aftab, at the 2017 Herndon Festival



K9 Diesel trains with his partner, SPO Stein

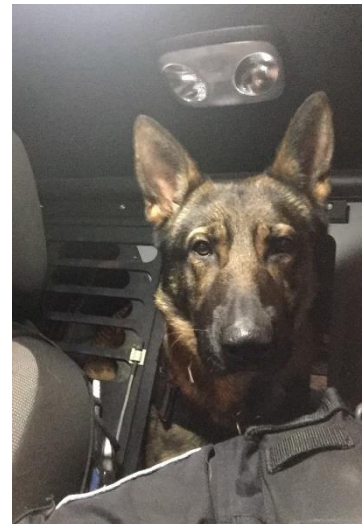


K9 Leon trains with his partner, PFC Ashman

K9 Diesel



K9 Leon



K9 Jude

# CRIMINAL INVESTIGATIONS

Led by a sergeant, the Criminal Investigations Section is staffed by three general assignment detectives and three special assignment detectives. This section is responsible for:

- Cases of a more serious criminal nature
- Missing persons/juveniles
- Computer Forensics
- Polygraph Testing

Criminal Investigative Services Section	New Cases	Cases Closed
2016	258	194
2017	269	197


Special Assignment Detectives are assigned to:

- Northern Virginia Gang Task Force
- Fairfax County Police Vice/Narcotics Unit
- Northern Virginia Internet Crimes Against Children Task Force



**DON'T**  
lose yourself in a  
**GANG**

If you or someone you care about needs help, call:

 **703-GET-HELP**

Northern Virginia Regional  
Gang Task Force  
[Resource Information Line](#)



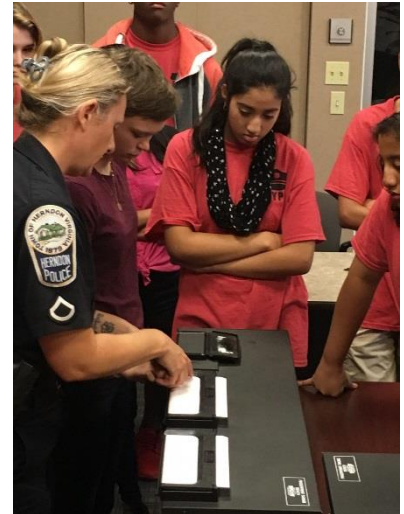
# CRIME PREVENTION

Our crime prevention officer has once again had an extremely busy year working with a variety of groups, organizations, and individuals. Security presentations were provided for the following:

- Individual residents and the business community
- Local Home Owner's Associations
- Neighborhood Watch groups
- National Night Out
- Week long Youth Academy
- Community Crime Prevention Meetings



A Youth Academy participant uses special goggles and a driving simulator to see how dangerous it is to drive under the influence.



SPO Randles teaches Youth Academy students how to take fingerprints.

The first Tuesday of August is designated nationwide as **National Night Out**® where communities come together to show that they stand with their police departments in the fight against crime. Many of our communities signed up to host an event, and we had two separate motorcades traveling through town visiting these locations.



Citizens and officers had the opportunity to talk, eat, and play together.



Lt. Thompson poses for a photo with a young Herndon resident



In 2017, our two DEA Drug Take Back days netted a total of 291lbs of drugs. National Drug Take Back Days offer an opportunity for the community to turn in their unused or expired drugs for safe disposal.



Sergeant Saa manned Drug Take Back Day in April



Corporal Finley on Drug Take Back Day in October



Members of HPD pose with Project Hope students after a kickball game in July 2017

*Project Hope* is an after-school program at Hutchison Elementary School, sponsored by the non-profit [Code 3](#), where HPD officers and students spend time together doing various activities. The goal of Project Hope is to build strong relationships and trust among our officers and the youth in the Herndon community.

Corporal Austin was dressed up like a Christmas tree by kids during Project Hope's holiday celebration



Photo: Katherine Frey/The Washington Post





# YOUTH RESOURCE OFFICER

The start of the 2017-2018 school year brought the addition of SPO Mike Murn as Youth Resource Officer for schools in the Town of Herndon. SPO Murn's duties in the schools include traffic control in the morning and afternoon, safety during school hours and school events, and presentations to students and teachers on various law enforcement or safety-related topics. In addition to his daily activities in the schools, SPO Murn assists HPD officers with investigations stemming from activities in or around school property and investigations involving students. He works cooperatively with the Fairfax County Police Department School Resource Officers at Herndon Middle and High Schools.



HPD's SPO Murn and FCPD's Officer Belling stand with Herndon MS principal Justine Klena



FCPD's Officer Stone and HPD's SPO Murn stand with Herndon HS principal, Dr. Liz Noto



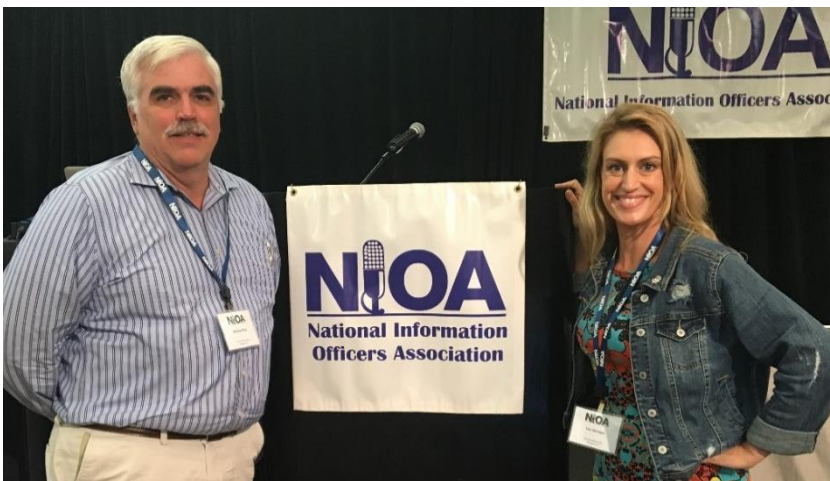


# PUBLIC INFORMATION

Lisa Herndon joined HPD as Public Information Specialist in July 2017. Since the PIO position was restructured in mid-2017, the Department has seen a significant increase in social media activity and interaction on the various communications platforms. Our Facebook followers have increased by 25% and HPD averages 40 new followers on Twitter each month. The initial launch of Instagram occurred in October of 2017, and by the end of the year the Department had 500 followers.



Lt. Berg talks to reporters who are covering a story in Herndon



Public Information Officers Lt. Mike Berg and Lisa Herndon attended the National Information Officers Association Annual National Conference



Lisa Herndon with John Walsh at National Center for Missing & Exploited Children's Hero Awards



HerndonPoliceDepartment



@HerndonPolice



@HerndonPolice

# PERSONNEL AND TRAINING

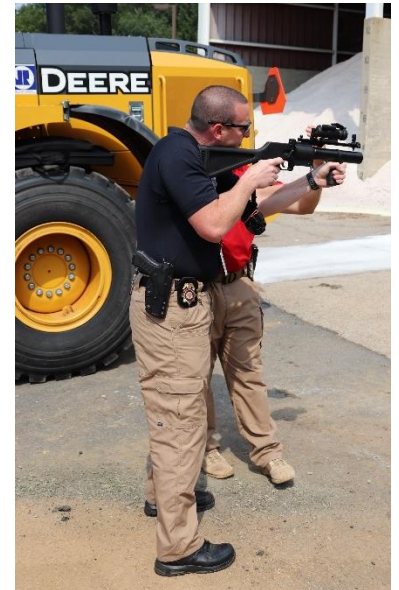


Active Shooter Training

The Personnel and Training Section is responsible for the planning and execution of department-wide tactical and classroom training. In addition, they maintain records that ensure all officers and staff are current with state-mandated training requirements. This section is also responsible for the recruitment and training of all new personnel. Additionally, HPD has one officer assigned to the Fairfax County Criminal Justice Academy as a full-time instructor.

2017 highlights from the Personnel and Training Section:

- Planned and executed active-shooter scenario-based training
- Conducted annual handgun and rifle training and recertification
- Introduced, trained, and certified officers on 40 mm, non-lethal-force weapon
- Trained on Use of Force in compliance with HPD General Orders
- Conducted initial training for HPD's Body Worn Camera initiative
- Ongoing crisis intervention training (CIT) for all patrol officers
- Supervisor and Leadership Training at all levels of the organization
- Trained on proper pursuit procedures in compliance with HPD General Orders
- Attended several law enforcement recruitment career fairs
- Recruited for and held 2 police officer tests
- Recruited for and held 3 new dispatcher tests



40 mm, non-lethal-force weapon training



Officer Sawyer and PFC Baker Representing Herndon Police Department at a law enforcement career fair in Pennsylvania



Firearms Instructor Recertification

To explore careers with HPD click [HERE](#).



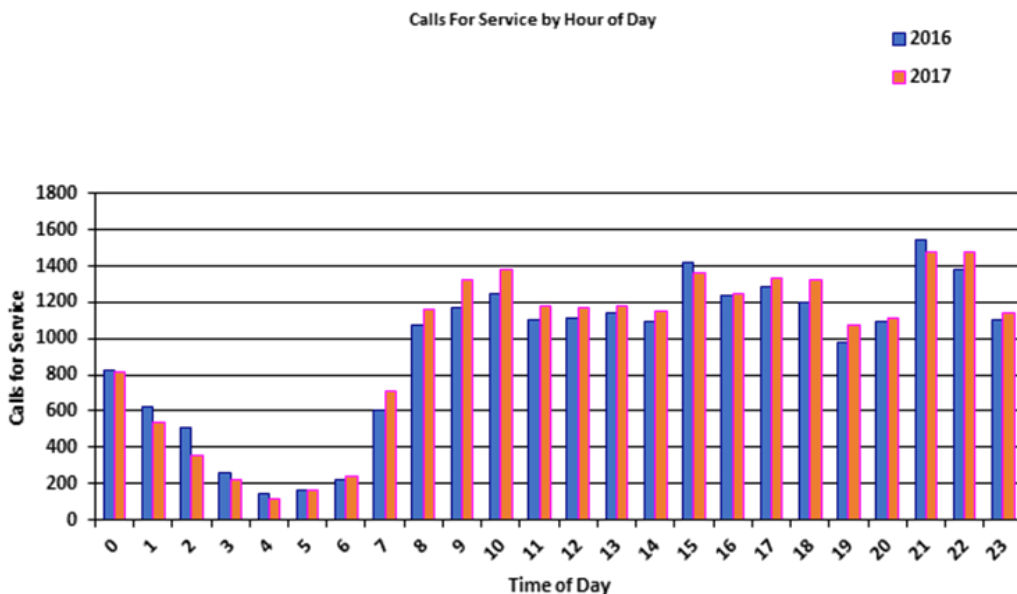
# COMMUNICATIONS

Residents access police services through our Communications Section. The nine-person section is staffed 24 hours a day, 365 days a year.

In January of 2017, our Communications Center received new Digital Radio Consoles that provide our Communications Technicians with digital quality radio transmissions. Quickly following this in February, our Communications Section saw the upgrade of our 9-1-1 phone equipment. Along with the line upgrades comes a new mapping system that provides our dispatchers with in-map address locations for landlines and approximate locations for wireless callers, assisting them in more efficiently dispatching calls for service. Additionally, we have added Text-To-911 capabilities that allow residents to text 911 in the event they are unable to make a phone call.



- During 2017, our technicians answered **31,857 telephone calls**
- Call volume **dropped** between 2016 and 2017 by **2,316 calls**.
- **Busiest hours** of the day for calls are 9 pm and 10 pm.





# HERNDON POLICE CITIZEN SUPPORT TEAM



Our Herndon Police Citizens Support Team continued its mission in 2017 by assisting with traffic control, patrolling town streets and fingerprinting members of the public every Friday afternoon at police headquarters.

The eleven team members ensured pedestrian safety by performing traffic control at the Herndon Festival, July Fourth fireworks, homecoming parade and various races.

In 2017, the team:

- Provided fingerprint services to 722 people, up from 593 the previous year
- Assisted at major accident scenes, power outages, water main breaks, and gas leaks
- Patrolled in personal vehicles and on bicycles
- Ensured the homes of vacationing town residents stayed secure by performing random house checks
- Participated in popular events such as National Night Out and Coffee with a Cop



HPCST members Steve Marshall and Guy Masters with Lt. Jim Moore at Coffee with a Cop in December



HPCST member Nick Ramsay directs bicyclists during the Herndon Festival



HPCST offers free fingerprinting services every Friday 1-3p



We are always looking for volunteers. Training, uniforms and gear are provided. If you would be interested in joining the Herndon Citizens Support Team, please contact Lieutenant Jim Moore at [jim.moore@herndon-va.gov](mailto:jim.moore@herndon-va.gov) or call him at 703-435-6843.

# STAYING CONNECTED

The Herndon Police Department is excited by the opportunities presented in 2018. We look forward to continuing to strengthen our partnerships with our community as we continue to ensure Herndon is a great place to live and work. In 2018, we intend to stay progressive through continual improvement, and to be a police department our community is proud to call their own.

We invite you to connect with us online to learn more about what we are doing.



[www.herndon-va.gov/public-safety](http://www.herndon-va.gov/public-safety)



Follow us on Facebook  
*HerndonPoliceDepartment*



Follow us on Instagram  
*@HerndonPolice*



Follow us on Twitter  
*@HerndonPolice*

Follow #HerndonPD on Twitter for breaking news on road closures, events, and incidents.

## CITIZEN INPUT

**We value your input. If you would like to report a community issue or any action concerning the Herndon Police Department or its employees, contact us at (703) 435-6846 or visit us in person at [397 Herndon Parkway, Herndon, VA 20170](#).**