

HERNDON POLICE DEPARTMENT 2018 ANNUAL REPORT

Herndon Police Department

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MESSAGE FROM THE CHIEF

On behalf of the Herndon Police Department, I am pleased to present the 2018 Annual Report highlighting the department's accomplishments, specialized activities, and statistical crime data. We hope you find the report useful and informative.

The Herndon Police Department is committed to providing quality law enforcement services to the Town of Herndon and recognizes the importance of involving citizens in its efforts to prevent and report crime in order to provide the most effective response. Our goal is to promptly respond to calls, investigate all incidents and enforce the law. However, public safety is a shared responsibility and through active community partnerships we can initiate problem solving strategies to address crime and other neighborhood issues that affect everyday life.

The Herndon Police Department is staffed by highly trained officers and civilians who are committed to integrity and professionalism, meeting stringent training requirements and professional standards. We demonstrate these values by maintaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

We consider it an honor to serve the Herndon community and will continue to work diligently to ensure the safety of our citizens and promote a police/community relationship built on trust, transparency, and mutual respect.

Please visit us online for current information and ongoing activities of the department.

Website: www.herndon-va.gov/public-safety

Facebook: HerndonPoliceDepartment

Instagram: <u>@HerndonPolice</u>Twitter: <u>@HerndonPolice</u>

Maggie
Colonel Maggie A. DeBoard
Chief of Police



Core Purpose:

To preserve the public peace and protect the rights of individuals.

Mission Statement:

To enrich the quality of life and promote a sense of community by providing law enforcement and related services in partnership with the law abiding public.

Vision:

Understanding the challenges of enriching the quality of life and promoting a sense of community in a diverse society, the Herndon Police Department provides everyone within the Town of Herndon the highest level of quality law enforcement service without regard to race, culture, religion, national origin, age, gender, disability, or sexual orientation.

HPD ORGANIZATIONAL CHART Chief of Police Administration Field Operations **Support Services** Commander Commander Assistant Assistant Assistant Assistant **Traffic Section** Commander Commander Commander Commander **Parking** Criminal Public Personnel and Patrol A Patrol B Training Enforcement Investigations Information Citizen Support Youth Resource Communications Team Officer Records 4

HPD COMMAND STAFF



Colonel Maggie DeBoard, Chief of Police



Support Services Division Captain Brad Anzengruber



Field Operations Division Captain Ron Thunman

Support Services Division Lieutenant Steve Thompson Criminal Investigations Commander

Support Services Division
Lieutenant Si Ahmad
Communications and Records
Commander



Fig. Fi

Field Operations Division Lieutenant Mike Berg Patrol A-Side Commander Retired February 2019

Field Operations Division Lieutenant Jim Moore Patrol B-Side Commander

PROMOTIONS



Left to Right: Chief Maggie DeBoard, Corporal Devin Sullivan, Corporal Robert Ronk, Corporal Donald "DJ" Spring, Sergeant Brian Hamilton, Captain Brad Anzengruber, Captain Ron Thunman

Sergeant Brian Hamilton
Corporal Robert Ronk
Corporal Donald "DJ" Spring
Corporal Devin Sullivan

COMINGS AND GOINGS

NEW HIRES



Officer Colin Springer





Lucy Scott (Enrolled at Fairfax County Criminal Justice Academy)



Laura Bramhall Communications Technician

RETIREMENTS



Corporal Lee Duranko 1989-2018



Detective Kevin Nuckolls 1986-2018

HAPPENINGS

Police Unity Tour

Several members of HPD participated in the Police Unity Tour in May. The Police Unity Tour raises awareness of officers who have died in the line of duty.





Chief DeBoard arrives at the National Law Enforcement Memorial as the 2018 Police Unity Tour comes to an end.

Members of HPD who rode, provided support for, or provided motor escort for the 2018 Police Unity Tour: SPO Farbry, Chief DeBoard, Brian Cummings, Sgt. Galpin, Cpl. Duranko, Sgt. Pihonak, SPO Eicke, and SPO Stapleton

Law Enforcement Torch Run for Special Olympics

For over 15 years officers and staff from HPD have participated in the Torch Run. Law Enforcement in Virginia have served as guardians of the Flame of Hope for more than 30 years; all the while raising funds and awareness to support Special Olympics athletes throughout the state.



6 DETTISE

HPD officers and staff take turns carrying the Flame of Hope through the streets of Alexandria, VA, in June.

HPD's 2018 Torch Run Team

Autism Awareness

Ian Nordling, who is affected by autism, visited with officers to talk to them about how he and other autistic residents may have difficulties communicating with officers in times of crisis, and how officers can be better prepared for the situation.





Chief DeBoard Speaks in Richmond

In June, Chief DeBoard was invited by Virginia Attorney General Mark Herring to speak in Richmond on behalf of Virginia law enforcement at a press conference regarding the state's opioid crisis.

Honor Flight Chicago

In September, Cpl. Donald "DJ" Spring, SPO Warren "Officer G" Brathwaite, and Lt. Mike Berg (kneeling) welcomed Korean War veterans at Dulles International Airport who were visiting Washington, DC with *Honor Flight Chicago*.



New Communications Console and Treadmill

In July 2018, the Communication Center underwent a full renovation for the first time since 2006. This included new state-of-the-art height adjustable consoles, new carpet and a new layout. Due to the new height adjustable consoles, the department was able to provide dispatchers with a treadmill that could be utilized under the console to promote healthy movement and to counteract long periods of inactivity.









K9 Trauma Kits and First Aid Training

Doctors and staff from VCA Herndon-Reston Animal Hospital donated the medical supplies

needed to fully stock K9 Trauma Kits for our three K9 teams. In addition, they took the time to train our K9 officers on how to properly use all the equipment and supplies.

AWARDS AND ACHIEVEMENTS

VACP Professional Executive Leadership School

Lt. Si Ahmad completed the Professional Executive Leadership School (PELS), an intensive three-week leadership education program conducted in cooperation with the University of Richmond and the VA Chiefs of Police Association. This program is designed for individuals who currently serve in executive level positions within their organizations. The objective of this program is to acquaint participants with best practices in



leadership, challenge them to reflect upon their own leadership competency, and examine ways of achieving both personal and professional growth.



ASIS International Award

Sgt. Claudio Saa was recognized by the National Capital Chapter of ASIS International for his ongoing efforts in community policing in the Town of Herndon.

US Attorney's Office/FBI

Detective Mike Croson was recognized by the US Attorney's Office, Eastern District of Virginia, for his outstanding assistance on a child exploitation case. In addition, he was recognized by the Federal Bureau of Investigations for his assistance on a federal terrorism case.





Virginia Law Enforcement Challenge Award

For the third consecutive year, HPD was recognized for outstanding efforts in traffic safety, education, and enforcement and was awarded 1st Place in the annual Virginia Law Enforcement Challenge.

First Line Supervisor Training

Sgts. Steve Brown (top) and Jim Rider completed First Line Supervisor Training through the FBI National Academy Associates and Virginia State Police. The curriculum is focused on fundamental supervisory concepts and leadership skills.





Mothers Against Drunk Driving Award Washington Regional Alcohol Program Award

Officer Jonathan Heavner was recognized by two different agencies for his outstanding efforts to combat drunk driving. In October 2018, Mothers Against Drunk Driving (MADD) recognized Officer Heavner for his achievements. In December 2018, Officer Heavner was recognized by Washington Regional Alcohol Program (WRAP) for being one of HPD's top DWI enforcers.

First Responder of the Year

Chief Maggie DeBoard was named *First*Responder of the Year by the Dulles Regional

Chamber of Commerce. This award is reflective of not only her work in the Town of Herndon, but throughout the state and regional law enforcement community.





Lifesaving Award

Lieutenant Si Ahmad and PFC Chris Parker were awarded a Lifesaving Award by the Northern Virginia Chamber of Commerce Valor Awards. PFC Parker responded to a report of an

unresponsive subject and immediately began chest compressions. Lt. Ahmad arrived moments later and assisted with administering lifesaving measures. The two assisted until Fairfax County Fire & Rescue transported the victim to Reston Hospital. Even though the victim passed away, PFC Parker and Lt. Ahmad's quick actions and composure under pressure provided the victim the best chance of survival.

Town of Herndon Team Excellence Award

Lieutenants Si Ahmad and Steve
Thompson and Network Security
Engineer Brian Cummings, along with
employees of the Town of Herndon's
Department of Public Works and
Information Technology were presented
the Team Excellence Award from the



Town of Herndon in December 2018. They were recognized for the project that involved researching, designing, and installing new consoles in the Communications Center.



Town of Herndon Customer Service Award

Erika Rodriguez (Records Technician) performed a selfless, simple gesture of kindness and goodwill to a person from town in need. Erika provided welcome relief of hunger to someone who came in the police department and needed nourishment. Erika bought, with her own money and on her own time, food and drink for this citizen. This thoughtful and compassionate act demonstrates the extra effort in services to our residents, and that is what the customer service program is all about!



STATISTICS

Calls for Service – 12,480*

*This number reflects incoming emergency and non-emergency requests for service. It excludes activities such as officer self-initiated calls, location and status calls, cancelled calls, and other routine administrative call activities.

ARRESTS	2017	2018	CHANGE	%CHANGE
ADULT	837	688	-149	-17.8%
JUVENILE	39	18	-21	-53.8%
TOTAL	876	706	-170	-19.4%

	2017	2018	CHANGE	%CHANGE
DUI ARRESTS	94	101	7	7.4%

	2017	2018	CHANGE	%CHANGE
TRAFFIC TICKETS	5,895	5,544	-351	-6%
TRAFFIC WARNINGS	124	69	-55	-44.3%
PARKING TICKETS	1,476	2,637**	1161	78.7%

^{**}The increase is reflective of the first full calendar year that HPD's Parking Enforcement Officer was in service.

PART 1 CRIME STATISTICS

CRIME TYPE	2017	2018	CHANGE	%CHANGE
AGGRAVATED ASSAULT	21	3	-18	-85.7%
AUTO THEFT	8	5	-3	-37.5%
BURGLARY	10	14	4	40%
HOMICIDE	0	1	1	100%
LARCENY	256	228	-28	-10.9%
RAPE	4	9	5	125%
ROBBERY	12	18	6	50%
TOTAL	311	278	-33	-10.6%

PART 2 CRIME STATISTICS

CRIME TYPE	2017	2018	CHANGE	%CHANGE
ASSAULT	200	190	-10	-5.2%
CONTERFEITING/FORGERY	9	3	-6	-200%
DESTRUCTION OF PROPERTY	132	77	-55	-28.3%
DRUGS/NARCOTICS	168	118	-50	-5%
EMBEZZLEMENT	3	2	-1	-25%
EXTORTION/BLACKMAIL	4	4	0	No Change
FRAUD	93	83	-10	-10.8%
KIDNAPPING/ABDUCTION	0	8	8	800%
PROSTITUTION	0	0	0	-
SEX OFFENSES	6	20	14	233.3%
WEAPONS	9	8	-1	-11.1%
TOTAL	456	513	57	12.5%

Part 1 and Part 2 offenses are reported to Virginia State monthly through the National Incident-Based Reporting System.

TRAFFIC ACCIDENTS

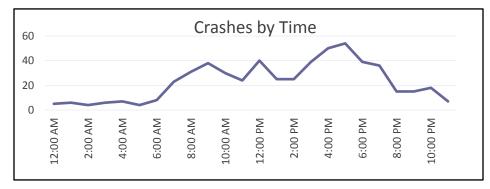
	2017	2018	CHANGE	%CHANGE
REPORTABLE TRAFFIC ACCIDENTS	619	434	-185	-29.9%*
ALCOHOL RELATED ACCIDENTS	20	32	12	60%

^{*}The significant decrease in traffic accidents is attributable to a March 2017 change in our Reportable Accident Policy, which now follows Virginia State Police reporting guidelines.

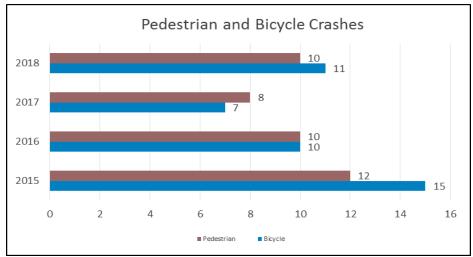
"Failure to yield the right of way" was the predominant violation in accidents and accounted for 17.4% (96) of all accidents. "Failure to maintain proper control" was the second-most commonly cited violation and accounted for 16.7% (92) of all accidents.

The top locations for accidents in 2018:

LOCATION	NUMBER OF ACCIDENTS
ELDEN ST/HERNDON PW (S)	35
ELDEN ST/STERLING RD	17
HERNDON PW/STERLING RD	16
HERNDON PW/SUMMERFIELD DR	16
ELDEN ST/HERNDON PW (N)	15
HERNDON PW/VAN BUREN ST	15



The highest number of accidents occurred between 4:00 PM and 6:00 PM, which correlates to increased traffic in the town during the evening rush hour.



For the first time in several years, pedestrian and bicycle accidents increased. There were four more accidents involving bicycles, and two more involving pedestrians.

PATROL

The most visible members of our department are the men and women of our patrol section. These officers are available to respond to calls for assistance and provide services 24 hours a day, 365 days a

year. Patrol officers proactively enforce criminal and traffic laws, interact with the community, and keep an eye out for any suspicious behavior. They can be seen patrolling in vehicles, on bicycles, or on foot.



Sgt. Dyer met Ariel and Dennisse Machicado who were visiting the United States from La Paz, Bolivia.



SPO Passmore teaches bike safety at the Bike Rodeo at Hutchison ES

Officers regularly patrol the W&OD Trail



PULCE E POLICE

Officers take to foot patrol during the 2018 Herndon Festival

In 2018, the Patrol and Traffic Sections worked cooperatively to accomplish the following:

COMBATING DRIVING UNDER THE INFLUENCE	2018
DUI Saturation Patrols	97
DUI Arrests	101

PROMOTING SAFER ROADS	2018
Commercial Vehicle Inspections	32
Selective Traffic Enforcement Locations/Efforts	122
Child Safety Seat Checks	82

TRAFFIC

There are three officers and one civilian assigned to the Traffic Section. Their duties include:

- Traffic Enforcement
- Escort/Traffic Control
- Advanced Crash Reconstruction
- Commercial Vehicle Enforcement
- Parking/Abandoned Vehicle Enforcement



Traffic Section motor officers joined other area officers in providing escorts for The Police Unity Tour



Parking Enforcement Officer Chuck Foster on patrol in the downtown area



Corporal Findley running radar

The Traffic Section serves as the department's voice on the town's *Traffic Engineering Improvement Committee* (TEIC) and the *Pedestrian Bicyclist Advisory*

Committee (PBAC). TEIC evaluates specific traffic management concerns in the town while PBAC evaluates transportation improvement projects and assists staff with the development of bicycle and pedestrian plans, policies, and standards.

The volume of traffic continues to grow as commuters "cut through" the town because of its location to major access roads. Additionally, traffic is anticipated to increase with the 2020 opening of Herndon's Metro station and with the redevelopment of the downtown area. The Traffic Section will continue to employ traffic enforcement and traffic calming measures in identified problem areas.

K9s

The Department currently has three canine (K9) teams:

- Two patrol K9s are trained in tracking and narcotics detection (K9 Diesel and K9 Leon)
- One K9 is trained in Explosives Ordinance Detection (EOD) (K9 Jude)



EOD K9 Jude and his partner, SPO Aftab, do a sweep of the 2018 Herndon Festival



K9 Diesel performs a vehicle search with his partner, SPO Stein



K9 Leon performs an article search with his partner, PFC Ashman



K9 Jude keeps a watchful eye over the crowd in Downtown Herndon



K9 Leon was medically retired in February 2019.

CRIMINAL INVESTIGATIONS

The Criminal Investigations Section is staffed by one lieutenant, one sergeant, three general assignment detectives, and three special assignment detectives. This section is responsible for:

- Cases of a more serious or complex criminal nature
- Missing persons/juveniles
- Computer Forensics

While the number of new cases handled by CIS detectives has decreased over the past year, the time spent investigating cases has seen a sharp increase due to the use of technology and the need for time consuming digital forensic examinations to solve cases.

Criminal Investigative Section	New Cases	Cases Closed
2017	269	197
2018	228	143

Special Assignment Detectives are assigned to:

- Northern Virginia Gang Task Force
- Fairfax County Police Vice/Narcotics Unit
- Northern Virginia Internet Crimes Against Children Task Force



Detectives from Criminal Investigations Section (CIS) prepare to conduct a search for evidence





CRIME PREVENTION AND COMMUNITY POLICING

Herndon Police Department once again had an extremely busy year working with a variety of groups, organizations, and individuals. Security and prevention presentations were provided for the following:

- Individual residents and the business community
- Local Home Owner's Associations
- Neighborhood Watch groups
- National Night Out
- Week-long Youth Police Academy
- Community Crime Prevention Meetings



SPO Randles shows Youth Academy students the equipment our officers have in their cruisers



A Youth Academy participant uses special goggles while driving to see how dangerous it is to drive under the influence.

The first Tuesday in August is designated nationwide as **National Night Out** * where communities come together to show they stand with their police departments in the fight against crime. Many of our communities signed up to host an event, and we had three separate motorcades traveling through town visiting these locations.



Officers and residents of Village at Herndon Mills had the opportunity to talk, eat, and play together.



Sgt. Rider poses with a possible future Herndon Police Department

Motor Officer

In 2018, two **DEA Drug Take Back Days** netted a total of 269 lbs of drugs. National Drug Take Back Days offer an opportunity for the community to turn in their unused or expired drugs for safe disposal.



Sgt. Saa and SPO Eicke on DEA Drug Take Back Day



Coffee with a Cop gives officers and the community a chance to discuss issues and get to learn more about each other.

Citizens can ask questions or just chat with officers in a friendly environment with no set agenda.

Every other year HPD offers our Citizen Police Academy to the public. Participants learn the ins and outs of the department and what it takes to be a police officer. They participate in ride-alongs, take a trip to the firearms range, and engage in other hands-on activities. The next CPA will be held in the fall of 2020.





Hutchison ES students and HPD officers enjoy a backto-school cookout

Project Hope is an after-school program at Hutchison Elementary School, sponsored by the non-profit <u>Code 3</u>, where HPD officers and students spend time together doing various activities. The goal of Project Hope is to build strong relationships and trust among officers and the youth in the Herndon community.

Because of the success of the program, Project Hope, Code 3, and HPD were featured in national publications by the Associated Press and Police Executive Research Forum (PERF).

Officers and Project Hope students sign a flag decorated with handprints, showing the unity of HPD and our community



HPD officers took part in the Project Hope Summer Camp Kickball Game



Officers and Project Hope students play Olympicsinspired games



Chief DeBoard helps a young student across the monkey bars



YOUTH RESOURCE OFFICER

SPO Mike Murn serves as HPD's Youth Resource Officer. He spends time in both Herndon High School and Herndon Middle School, as well as in the community with various youth-based programs. He works closely with his school resource officer counterparts from the Fairfax County Police Department.

SPO Murn regularly assists teachers with lessons and lectures on various topics that include driver's education and government (most notably to discuss the Second and Fourth



SPO Murn with his FCPD counterparts: Officer Stone (HHS) and Officer Belling (HMS)

Amendments). On a daily basis, SPO Murn directs traffic at both Herndon High and Middle Schools for arrival and departure and he works closely with the Town Manager on any school-related traffic issues.

Outside of regular school hours, SPO Murn attends back-to-school events, school dances, sporting events, other organization and association meetings, among others. Additionally, he works closely with the Northern Virginia Gang Task Force and Fairfax County Police Narcotics Division to identify gang members and drug activity within the schools.



SPO Murn helped Daisy Scout Troop 51023 with their community service project at the Embry Rucker Community Shelter



SPO Murn gets into the spirit of the "Pink Out" in support of breast cancer awareness for an HHS football game

PUBLIC INFORMATION

The Public Information Office is staffed by Support Services Assistant Commander, Lieutenant Steve Thompson and Lisa Herndon, Public Information Specialist. The office is responsible for the Weekly Press Report, social media interactions, communications with local and national media, and all other public communications that come from the Herndon Police Department.

In addition, the Public Information Office responds to Freedom of Information Act (FOIA) requests and court orders requesting police documents and reports. In 2018, the office responded to 97 FOIA requests.



Lt. Steve Thompson talks to a reporter covering a story in Herndon



The HPD Weekly Press Report is posted to the town's website every Tuesday afternoon.





HerndonPoliceDepartment



@HerndonPolice



@HerndonPolice





PERSONNEL AND TRAINING



The Personnel and Training Section is responsible for the planning and delivery of department-wide tactical and classroom training and maintains records to ensure all officers and staff are current with statemandated training requirements. The section is also responsible for the recruitment and training of all new personnel. Additionally, HPD has one officer assigned to the Fairfax County Criminal Justice Academy as a full-time instructor.

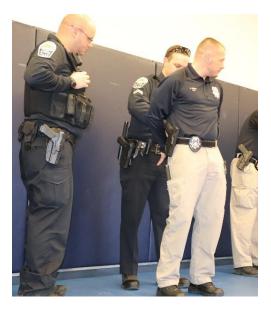
2018 highlights from the Personnel and Training Section:

- Tactical pistol training to simulate real world scenarios
- Annual training and recertification on handgun, shotgun, and non-lethal force weapons
- Biannual rifle training and recertification
- Annual Use of Force training
- Ongoing crisis intervention training (CIT) for all patrol officers
- Training in advanced methods of crisis intervention through verbal and physical de-escalation techniques.
- Supervisor and Leadership Training at all levels of the organization
- Pursuit training
- Participation in law enforcement recruitment career fairs
- Conducted 9 police officer tests
- Conducted 3 new dispatcher tests



To explore careers with HPD click HERE.





COMMUNICATIONS

The Communications Section includes eight telecommunicators (dispatchers) and one supervisor. The 9-1-1 center is staffed 24 hours a day, 365 days a year. The eight dispatchers working in this section are considered "essential personnel" and are the critical link between citizens and emergency services.

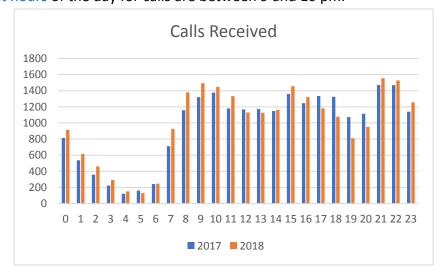
In July 2018, the
Communication Center
underwent a full renovation for
this first time since 2006. This
included new technology and
state-of-the-art height
adjustable consoles, new
carpet, and a new layout. Due
to the height adjustable
consoles, we were able to



provide dispatchers with a treadmill that could be utilized under the console to promote healthy movement and to counteract long periods of inactivity.

In December 2018, we added Automatic Vehicle Locator (AVL) which allows dispatchers to track the patrol units on a screen to determine which unit is closest to an incident at that moment and dispatch units more efficiently. The AVL feature works by providing the GPS location from the vehicles, which not only ensures short travel time for officers (by recommending the closest units to an incident), but also promotes officer safety, as dispatchers are able to track vehicle location.

- In 2018, technicians answered 29,431 telephone calls
- Call volume dropped from 2017 to 2018 by 2,426 calls.
- Busiest hours of the day for calls are between 9 and 10 pm.



HERNDON POLICE CITIZEN SUPPORT TEAM



The Herndon Police Citizens Support Team fulfilled its mission in 2018 by assisting with traffic control, patrolling town streets and fingerprinting members of the public every Friday afternoon at police headquarters.

The eleven team members ensured pedestrian safety by performing traffic control at the Herndon Festival, July 4th fireworks, homecoming parade, and various races.

2018 Highlights:

- Provided fingerprint services to 859 people, up from 722 the previous year
- Assisted at major accident scenes, power outages, water main breaks, and gas leaks
- Patrolled in personal vehicles and on bicycles
- Ensured the homes of vacationing town residents stayed secure by performing random house checks
- Participated in popular events such as National Night Out and Coffee with a Cop



HPCST members Walter Shorter and Will Cramer (with Lt. Jim Moore) direct traffic on July Fourth



HPCST offers free fingerprinting services every Friday 1-3p



HPCST member Steve
Marshall speaks to Citizen
Police Academy participants



The HPCST is always looking for volunteers. Training, uniforms, and gear are provided. If interested in joining the Herndon Citizens Support Team, please contact Lieutenant Jim Moore at jim.moore@herndon-va.gov or call him at 703-435-6843.

STAYING CONNECTED

The Herndon Police Department looks forward to continuing to strengthen our partnerships with our community as we continue to ensure Herndon is a great place to live and work. In 2019, we intend to stay progressive through continual improvement, and to be a police department our community is proud to call their own.

We invite you to connect with us online to learn more about what we are doing.



www.herndon-va.gov/public-safety



Follow us on Facebook

HerndonPoliceDepartment



Follow us on Instagram @HerndonPolice



Follow us on Twitter @HerndonPolice

Follow #HerndonPD on Twitter for breaking news on road closures, events, and incidents.

CITIZEN INPUT

We value your input. If you would like to report a community issue or any action concerning the Herndon Police Department or its employees, contact us at (703) 435-6846 or visit us in person at 397 Herndon Parkway, Herndon, VA 20170.