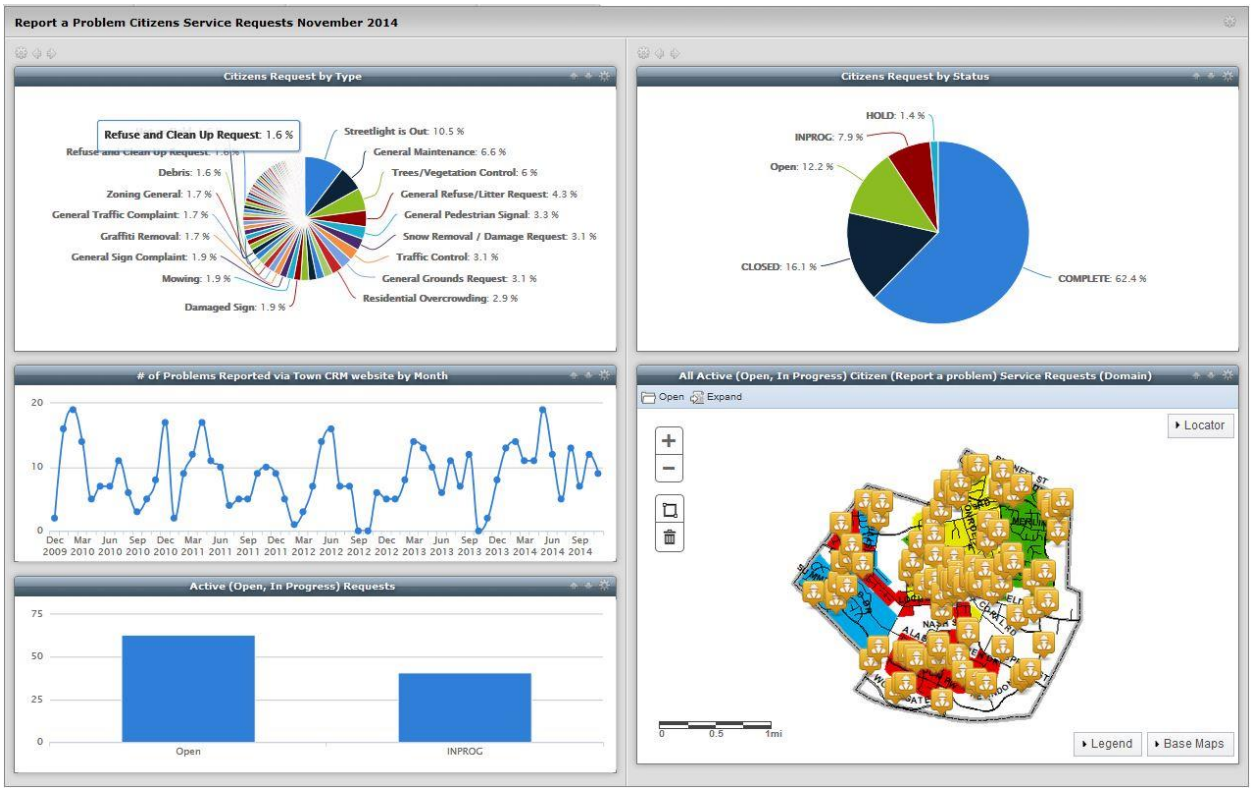
Report a Problem Citizens Service Requests November 2014
Citizens Request by Type
Refuse and Clean Up Request: 1.6 %
Streetlight is Out: 10.5 %
General Maintenance: 6.6 %
Trees/Vegetation Control: 6 %
General Refuse/Litter Request: 4.3 %
General Pedestrian Signal: 3.3 %
Snow Removal / Damage Request: 3.1 %
Traffic Control: 3.1 %
General Grounds Request: 3.1 %
Residential Overcrowding: 2.9 %
Damaged Sign: 1.9 %
Mowing: 1.9 %
General Sign Complaint: 1.9 %
Graffiti Removal: 1.7 %
General Traffic Complaint: 1.7 %
Zoning General: 1.7 %
Debris: 1.6 %
Citizens Request by Status
HOLD: 1.4 %
INPROG: 7.9 %
Open: 12.2 %
CLOSED: 16.1 %
COMPLETE: 62.4 %
# of Problems Reported via Town CRM website by Month
20
10
0
Dec 2009 Mar 2010 Jun 2010 Sep 2010 Dec 2010 Mar 2011 Jun 2011 Sep 2011 Dec 2011 Mar 2012 Jun 2012 Sep 2012 Dec 2012 Mar 2013 Jun 2013 Sep 2013 Dec 2013 Mar 2014 Jun 2014 Sep 2014
Active (Open, In Progress) Requests
75
50
25
0
Open
INPROG
All Active (Open, In Progress) Citizen (Report a problem) Service Requests (Domain)
Open
Expand
Locator
0
0.5
1mi
Legend
Base Maps